## PRIVACY POLICY FOR TANZANIA INCLUSIVE VISION ORGANISATION (TIVO)

At TIVO, accessible from www.tivo.or.tz, one of our main priorities is the privacy of our visitors. This Privacy Policy document contains types of information that is collected and recorded by TIVO and how we use it.

This Privacy Policy applies only to our online activities and is valid for visitors to our website with regards to the information that they shared and/or collect in TIVO. This policy is not applicable to any information collected offline or via channels other than this website.

By using our website, you hereby consent to our Privacy Policy and agree to its terms.

#### Information we collect

The personal information that you are asked to provide, and the reasons why you are asked to provide it, will be made clear to you at the point we ask you to provide your personal information.

If you contact us directly, we may receive additional information about you such as your name, email address, phone number, the contents of the message and/or attachments you may send us, and any other information you may choose to provide. When you register for an Account, we may ask for your contact information, including items such as name, your institution name, address, email address, and telephone number.

#### How we use your information

We use the information for the purpose stated prior your requested to do so. Such ways include;

To create posters, models and teaching learning materials for TIVO Club

Improve, personalize, and expand our website

Understand and analyze how you use our website

Communicate with you, either directly or through one of our partners,

to provide you with updates and other information relating to the website, and for marketing and promotional purposes

Send you emails

Find and prevent fraud

We ensure that the information you provide are secure and will not be used for purposes other than those stated before

TIVO follows a standard procedure of using log files. These files log visitors when they visit websites. All hosting companies do this and a part of hosting services' analytics. The information collected by log files include internet protocol (IP) addresses, browser type, Internet Service Provider (ISP), date and time stamp, referring/exit pages, and possibly the number of clicks. These are not linked to any information that is personally identifiable. The purpose of the information is for analyzing trends, administering the site, tracking users' movement on the website, and gathering demographic information.

### Cookies and Web Beacons

TIVO uses "cookies". These cookies are used to store information including visitors' preferences, and the pages on the website that the visitor accessed or visited. The information is used to optimize the users' experience by customizing our web page content based on visitors' browser type and/or other information.

#### Advertising Partners Privacy Policies

Third-party ad servers or ad networks uses technologies like cookies, JavaScript, or Web Beacons that are used in their respective advertisements and links that appear on TIVO, which are sent directly to users' browser. They automatically receive your IP address when this occurs. These technologies are used to measure the effectiveness of their advertising campaigns and/or to personalize the advertising content that you see on websites that you visit.

Note that TIVO has no access to or control over these cookies that are used by third-party advertisers.

TIVO 's Privacy Policy does not apply to other advertisers or websites. Thus, we are advising you to consult the respective Privacy Policies of these thirdparty ad servers for more detailed information. It may include their practices and instructions about how to opt-out of certain options.

## **Do Not Sell My Personal Information**

Any person who provides information to TIVO has right to:

Request that TIVO delete any personal data about the that the owner may find it inappropriately used

Request that TIVO give privilege to the use of personal data or not to use personal data with third part.

If you make a request, we may have some days to respond to you. If you would like to exercise any of these rights, please contact us.

### **Protection Rights**

We would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following: The right to access – You have the right to request copies of your personal data.



## www.tivo.or.tz email: info@tivo.or.tz mob: +255 769 455 455 Facebook: Official TIVO YouTube: TIVO CHANNEL

- i. The right to rectification You have the right to request that we correct any information you believe is inaccurate. You also have the right to request that we complete the information you believe is incomplete.
- ii. The right to erasure You have the right to request that we erase your personal data, under certain conditions.
- iii. The right to restrict processing You have the right to request that we restrict the processing of your personal data, under certain conditions.
- iv. The right to object to processing You have the right to object to our processing of your personal data, under certain conditions.
- v. The right to data portability You have the right to request that we transfer the data that we have collected to another organization, or directly to you, under certain conditions.
- vi. If you make a request, we may have some days to respond to you. If you would like to exercise any of these rights, please contact us.

### **Children's Information**

Another part of our priority is adding protection for children while using the internet. We encourage parents and guardians to observe, participate in, and/or monitor and guide their online activity.

TIVO does not knowingly collect any Personal Identifiable Information from children under the 18 years of age without parent concert or child's school agreement with TIVO. If you think that your child provided this kind of information on our website, we strongly encourage you to contact us immediately and we will do our best efforts to promptly remove such information from our records.

#### Changes to This Privacy Policy

We may update our Privacy Policy from time to time. Thus, we advise you to review this page periodically for any changes. These changes are effective immediately, after they are posted on this page.

# Contact Us

If you have any questions or suggestions about our Privacy Policy, do not hesitate to contact us through <u>info@tivo.or.tz</u> or +255 769 455 455. TANZANIA INCLUSIVE VISION ORGANISATION (TIVO), BLOCK A, PLOT 181, KILIMANJARO STREET-KIHONDA, MOROGORO-TANZANIA.